

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 6
Leaf 60
Revision: 0
Superseding Revision:

6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS

6.4 CALLING PLANS

21. Block of Time for Small Business (Cont'd)

Effective November 3, 2011, Block of Time for Small Business is not available to new customers whose accounts have been established in or converted to the Company's new billing and provisioning platform, and is limited to existing lines in service for current customers whose accounts have been converted.

Block of Time for Small Business offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for Dial-1 long distance voice services in the interstate and intrastate jurisdictions. Block minutes will be applied in the following order to qualified domestic Dial-1 outbound (all blocks), Toll Free Service and qualified residential usage (blocks 500, 1,000, 2,000, 3,500, 5,000, and 10,000). Block minutes cannot be applied to Operator or Switched Data Service ("SDS") (1) calls. Each customer may purchase only one block of minutes for their monthly long distance usage.

Toll Free Service is available with blocks 500, 1,000, 2,000, 3,500, 5,000 and 10,000. A separate monthly recurring charge for Toll Free Service applies.

No international usage can be applied to the block minutes. The Company will charge customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

Switched Data Service ("SDS")[1] will not contribute to the block of minutes.

The customer may elect to have employee usage at satellite locations be subscribed to Block of Time for Small Business under the customer's account via Consolidated Invoicing. No more than ten satellite locations' (e.g., customer's employees' homes) usage can be subscribed under the customer's account. These satellite locations will receive the applicable per minute rates, including block overage rates, associated with Block of Time for Small Business. The customer will be financially responsible for the satellite locations' Block of Time for Small Business charges.

[1] Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.

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