

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 5  
Leaf 2  
Revision: 0  
Superseding Revision:

## **5. BUSINESS COMPLEX SERVICE OFFERINGS**

### **5.2 CASUAL CALLING SERVICE**

#### **1. Business Dial Around**

##### **a. 10-15-046**

##### **(1) General**

Casual Calling Service is available to any person who uses the Company's service from an equal access end office who does not have a current account with the Company, to include:

- Any person who has not established an account with the Company who places calls over the Company's network from an equal access area.
- Any person located in an equal access area who voluntarily terminated their Company account but continues to make calls over the Company's network.
- Any person located in an equal access area who has had their account terminated in accordance with the terms and conditions as set forth in Section 2 but continues to make calls on the Company's network.
- New or allocated customers whose accounts are not yet established in the Company's billing system.

Casual Calling Service is available for use twenty-four hours a day by dialing "101XXXX +" to access the Company's network where equal access (FGD) is available. By placing a call on the Company network, a Casual Calling accepts and agrees to the regulations and rates specified in this Section.

If the Company charges a customer Casual Calling rates in error, or through an error by the local telephone company, the account will be credited for the erroneous charges.

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