

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 12
Leaf 11
Revision: 0
Superseding Revision:

12. ADVANCE COMMUNICATION SERVICE OFFERINGS

12.3 CENTURYLINK GUARANTEED

Effective December 15, 2013, Frame Relay and ATM Services will no longer accept new orders from existing customers (except to the extent permitted by contract).

- Customers with a contract that expires prior to December 15, 2014 may retain their Frame Relay or ATM Services covered by that contract on a month-to-month basis until December 15, 2014.
- Customers with a contract that expires after December 15, 2014 may retain their Frame Relay or ATM Services covered by that contract until the expiration of that contract.

A. General Description

CenturyLink Guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. CenturyLink Guaranteed is designed for existing CenturyLink Guaranteed businesses spending up to \$100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels.

B. Terms and Conditions

1. CenturyLink Guaranteed customers are eligible to receive guarantees. See the Company's Interstate Rates and Services Schedule.
2. Renewals
 - a. The customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink Communications, LLC
Attention: Cancellation Notification
Department 0270/1021
4650 Lakehurst Court
Dublin, OH 43016

NY2021-04

Issued by: Chantel Bosworth

Director-Government Operations
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