

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 12
Leaf 12
Revision: 0
Superseding Revision:

12. ADVANCE COMMUNICATION SERVICE OFFERINGS

12.3 CENTURYLINK GUARANTEED

B. Terms and Conditions

2. Renewals (Cont'd)

- b. If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.

3. Early Termination Charges

- a. Customers who terminate their term commitment prior to the expiration date and do not provide written notification to CenturyLink, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.
- b. Customers who terminate their term commitment prior to the expiration date and do provide written notification to CenturyLink, will be responsible for the following charges, payable upon receipt:
 - 1-Year Contract

Early termination charges for customers who terminate service prior to the expiration of their 1-year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

NY2021-04

Issued by: Chantel Bosworth

Director-Government Operations
100 CenturyTel Drive, Monroe, LA 71203