

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 11
Leaf 7
Revision: 0
Superseding Revision:

11. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

11.1 DATA SERVICES (Cont'd)

D. Obligations of the Customer

In instances where the Company is connecting its service to the customer's own customer-provided communications system or equipment or to any service or equipment provided by others, the customer must ensure that the equipment or system must provide answer supervision upon the delivery of the call to the switching equipment or to the equipment connected to the communications system. When service is directly connected to a communications system at a customer's premises, answer supervision must be provided when the call terminates in or passes through the first customer premise equipment on that communications system, such as but not limited to when a call is (1) answered by a local station; (2) answered by an attendant; (3) routed to a recorded announcement; or (4) routed elsewhere by the switching system.

The customer must obtain an adequate number of facilities for Company Services to handle the customer's expected demand in order to prevent interference or impairment of this service and or any other service provided by the Company considering (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period. The Company, without incurring any liability, may disconnect or refuse to furnish any toll free service to a customer that fails to comply with these conditions. In case of disconnection, the customer will be notified at least five days in advance of the disconnect. Notification may be by mail or in person.

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Issued by: Chantel Bosworth

Director – Tariffs, CenturyLink
100 CenturyTel Drive, Monroe, LA 71203