

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 10
Leaf 33
Revision: 0
Superseding Revision:

10. PRIVATE LINE SERVICE OFFERINGS

10.8 LOCAL ACCESS FACILITIES

B. Service Components and Rates

4. Miscellaneous Services (Cont'd)

c. Moves and Rearrangements

The customer may move locations or order his service arrangement (e.g., tie line, foreign exchange, etc.) changed with or without a move. Rearrangements shall also include adding, changing or deleting circuits or services embedded in a Local Access Facility. It is the customer's obligation to notify the Company in writing at least 90 calendar days in advance when a move or rearrangement is to be made. If the Company is given inadequate notification, the Company will not be liable for issuing credit for the period between the date the customer desires the moved or rearranged service and the date the move or rearrangement is actually made for the customer's use.

NONRECURRING CHARGE

- Rate per Channel-End [1]

d. Record Change

When a customer requests a record change, the customer will be billed a nonrecurring charge for each record change occurrence. A record change is described as any customer-requested change in the permanent records of a customer that does not require any physical or technical adjustments to the service, such as a name change or billing address change.

NONRECURRING CHARGE

- Each occurrence [1]

[1] The Company's Nonrecurring Charges for Out-of-Hours Work Charge, Moves and Rearrangements, and Record Change mirror its interstate Out-of-Hours Work Charge, Moves and Rearrangements, and Record Change. See the Company's Interstate Rates and Services Schedule.

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