Status: CANCELLED Received: 04/26/2021 Effective Date: 05/17/2021

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Superseding Revision:

11. OBSOLETE PRIVATE LINE SERVICE OFFERINGS

11.1 DATA SERVICES (Cont'd)

H. Expedited Service Charge

At the request of the customer, the Company will coordinate the expedite of circuit delivery from the access provider for any access facilities ordered and maintained by the Company. In such instances, an expedited service charge will be assessed on an individual case basis.

I. Out-of-Hours Work Charge

This charge is to cover the additional costs incurred by the Company when performing standard tariffed services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half hour. It applies in addition to the standard Tariff charges for the work requested.

J. Special Service Arrangements

The rates and charges set forth in this Tariff provide for furnishing service by means of facilities selected by the Company. Custom service is involved where one or more of the following conditions are present:

- 1. At the request of the customer, the Company provides service by means of facilities or a type other than that which the Company would otherwise use to provide service to the customer. This type of custom service might involve customer-specified routing or expedited construction.
- 2. At the request of the customer, the Company provides technical assistance of a design or consulting nature, beyond that of just properly matching customer's equipment with that of the Company's facilities.

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Issued by: Chantel Bosworth Director – Tariffs, CenturyLink 100 CenturyTel Drive, Monroe, LA 71203