

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 10  
Leaf 20  
Revision: 0  
Superseding Revision:

## 10. PRIVATE LINE SERVICE OFFERINGS

### 10.4 CENTURYLINK GUARANTEED

#### B. Terms and Conditions (Cont'd)

##### 3. Early Termination Charges

- a. Customers who terminate their term commitment prior to the expiration date and do not provide written notification to CenturyLink, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.
- b. Customers who terminate their term commitment prior to the expiration date and do provide written notification to CenturyLink, will be responsible for the following charges, payable upon receipt:

- 1-Year Contract

Early termination charges for customers who terminate service prior to the expiration of their 1-year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

- 2-Year Contract

If the contract is in the first 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

If the contract is in the second 12 months, the customer will be responsible to CenturyLink for:

- The remaining number of months multiplied by the monthly commitment level.

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