

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 10
Leaf 19
Revision: 0
Superseding Revision:

10. PRIVATE LINE SERVICE OFFERINGS

10.4 CENTURYLINK GUARANTEED

A. General Description

CenturyLink Guaranteed is a service offering flat rates based on term and minimum usage commitments. CenturyLink Guaranteed is designed for existing CenturyLink Guaranteed businesses spending up to \$100,000.00 per month. It is available on a month-to-month basis, 1-year, 2-year, or 3-year term commitment and the terms have 13 commitment levels.

B. Terms and Conditions

1. CenturyLink Guaranteed customers are eligible to receive guarantees. See the Company's Interstate Rates and Services Schedule.
2. Renewals
 - a. The customer or CenturyLink may terminate the term commitment at the end of the initial term by providing not less than 30 days written notice. The customer's notice of termination must be sent to:

CenturyLink Communications, LLC
Attention: Cancellation Notification
Department 0270/1021
4650 Lakehurst Court
Dublin, OH 43016
 - b. If written notification is not submitted to CenturyLink at least 30 days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.

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Issued by: Chantel Bosworth

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