

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 10  
Leaf 32  
Revision: 0  
Superseding Revision:

## 10. PRIVATE LINE SERVICE OFFERINGS

### 10.8 LOCAL ACCESS FACILITIES

#### B. Service Components and Rates (Cont'd)

##### 4. Miscellaneous Services

This Section includes miscellaneous services provided in conjunction with the Company's primary service offerings.

##### a. Trouble Shooting At Customer's Premises

This charge is to cover the cost to the Company of a visit to customer's premises to determine what equipment is the cause of a malfunctioning channel. This charge applies in cases where the Company identifies the trouble to be caused by customer provided equipment and is unrelated to any malfunction of the Company's service. The charge applies from the time the Company personnel are dispatched until the problem is identified.

**PER HOUR**

**MINIMUM**

[1]

[1]

##### b. Out-of-Hours Work Charge

This charge covers the additional costs incurred by the Company when performing standard services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half-hour. It applies in addition to the standard charges for the work requested.

**PER HOUR**

[1]

[1] The Company's Nonrecurring Charges for Trouble Shooting At Customer's Premises mirror its interstate Trouble Shooting At Customer's Premises. See the Company's Interstate Rates and Services Schedule.

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