Status: CANCELLED Received: 04/26/2021 Effective Date: 05/17/2021

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Superseding Revision:

Section 12
Leaf 22
Revision: 0
Superseding Revision:

## 12. ADVANCE COMMUNICATION SERVICE OFFERINGS

## 12.4 MICTA – GOVERNMENT AND EDUCATION SERVICES

B.3. (Cont'd)

- b. If written notification is not submitted to CenturyLink at least thirty (30) days prior to the expiration of the term commitment, and CenturyLink has not given notice of termination to the customer, the customer continues service with the same terms, conditions, monthly commitment level, and at the contract rates in effect at that time.
- c. The customer may, at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty (30) days written notice to the address above.

## 4. Early Termination Charges

- a. Customers who terminate their monthly term commitment prior to the completion of the initial term and do not provide written notification to CenturyLink, will be billed and required to pay termination charges calculated using the following method:
  - 35% of the Monthly Usage Minimum, multiplied by the number of months, if any, remaining in the then-effective term, (other than the number of months referenced in the preceding paragraph).
- b. Customers who terminate their annual term commitment prior to the completion of the initial term and do not provide written notification to the Company, will be billed and required to pay termination charges calculated using the following method:
  - 35% of the Annual Minimum Commitment, multiplied by the number of Annual Periods remaining in the then-effective term, (other than the Annual Period referred to in the section immediately preceding) if any.

NY2021-04

Issued by: Chantel Bosworth Director-Government Operations 100 CenturyTel Drive, Monroe, LA 71203