

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 6
Leaf 117
Revision: 0
Superseding Revision:

6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS

6.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

3. CenturyLink Guaranteed (Cont'd)

i. Availability

Tariffed FramePlus Frame Relay service elements may not be available at or between all service points.

j. Plus Program

If a term customer's usage charges meet or exceed any other higher monthly commitment level, the customer will be credited the difference between the rates at the level/term it committed to and the rates it would have received if it has committed to the second commitment level above their monthly volume commitment level with the same term length. The credit will be applied in the actual month in which the usage occurred. Month-to-Month customers are not eligible for the Plus Program.

k. CenturyLink Calling Card

CenturyLink Calling Card described in Section 5.3 is available to CenturyLink guaranteed customers.

l. Enhanced Toll Free Features

CenturyLink guaranteed offers Enhanced Toll Free Features for all CenturyLink guaranteed customers. If the customer signs a term commitment, the customer is eligible to receive selected features at a packaged rate or the customer can subscribe to features individually.

m. CenturyLink Guaranteed – FramePlus

- (1) FramePlus frame relay service is a public, fast-packet data network offering. Customers access FramePlus at CenturyLink's closest Points of Presence (POPs). Within the POP, CenturyLink designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers' ports. CenturyLink dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

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Issued by: Chantel Bosworth

Director-Government Operations
100 CenturyTel Drive, Monroe, LA 71203