

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 6
Leaf 103
Revision: 0
Superseding Revision:

6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS

6.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS (Cont'd)

3. CenturyLink Guaranteed

CenturyLink guaranteed will no longer be available to new customers as of November 30, 2007. Current CenturyLink guaranteed, customers can continue to receive services under their existing contract and make any changes as agreed to by customer and CenturyLink.

Effective December 15, 2013, the Company's Frame Relay and ATM Services will no longer accept new orders from existing customers (except to the extent permitted by contract).

- Customers with a contract that expires prior to December 15, 2014 may retain their Company Frame Relay or ATM Services covered by that contract on a month-to-month basis until December 15, 2014.
- Customers with a contract that expires after December 15, 2014 may retain their Company Frame Relay or ATM Services covered by that contract until the expiration of that contract.

a. General Description

CenturyLink guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments and is available to existing customers only. CenturyLink guaranteed is designed for new businesses with monthly revenue between \$100.00 and \$100,000.00. It is available on a month-to-month basis, one year, two year, or three year term commitment and the terms have thirteen commitment levels.

b. Billing and Rounding

Rates are quoted in full minutes. Call rounding is initial eighteen seconds and six second incremental.

c. Directory Assistance

Directory Assistance described in Section 10 is available for all CenturyLink guaranteed customers.

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