Status: CANCELLED Received: 04/26/2021 Effective Date: 05/17/2021

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Superseding Revision:

## 6. OBSOLETE BUSINESS COMPLEX SERVICE OFFERINGS

## 6.5 VOICE LONG DISTANCE CONTRACTUAL ARRANGEMENTS

3. CenturyLink Guaranteed (Cont'd)

## d. Minimums

There is a minimum monthly usage commitment per month (Monthly Commitment) for all customers. CenturyLink will count the customer's total CenturyLink guaranteed service usage set forth in the customer's term commitment; less taxes, monthly recurring charges, and nonrecurring charges to determine whether a customer satisfies the Monthly Commitment requirement. If, during any month the customer's invoiced usage charges are less than the required Monthly Commitment, the customer will be billed and required to pay the difference between the Monthly Commitment and the actual amount billed. For Month-to-Month customers, this requirement will be applied beginning with the customer's first full month's invoice. For those customers who sign a one, two, or three year term commitment, this requirement will be applied with their fourth full month's invoice.

## e. Renewals

The customer or the Company may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer's notice of termination must be sent to:

CenturyLink Communications, LLC Attention: Cancellation Notification Department 0270/1021 4650 Lakehurst Court Dublin, OH 43016

If written notification is not submitted to the Company at least thirty days prior to the expiration of the term commitment, and the Company has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the tariffed rates in effect at the time of such renewal.

NY2021-04

Issued by: Chantel Bosworth Director-Government Operations 100 CenturyTel Drive, Monroe, LA 71203