

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 9  
Leaf 17  
Revision: 0  
Superseding Revision:

## 9. OPERATOR SERVICES

### 9.3 OPERATOR SERVICES OFFERINGS

- B. Operator Service (Service provided by CenturyLink Communications, LLC f/k/a Embarq Communications, Inc. d/b/a CenturyLink Communications)
2. Rates and Charges
- a. Call Placement Charges or Connection Fees – Non-Transient (Cont'd)

CLASS OF SERVICE	MINIMUM	MAXIMUM[1]
• Problem Assistance	[3]	\$5.00
• Operator-Dialed Surcharge[2]	[3]	4.60

[1] NY PSC Section 649.3(c) – rates higher than ILEC rates subject to minimum 75-day timeframe up to 8-month suspension for commission investigation and hearing.

[2] This surcharge applies in addition to all Station-to-Station and Person-to-Person Operator Service charges when the customer has the ability to dial all the digits necessary for call completion but dials instead "0", "00-", or 101XXXX + "0" to reach the Company's operator to have the operator complete the call. The surcharge will be applied to all Operator Service calls completed by an operator except for calls which: 1) cannot be completed by the customer due to equipment failure or trouble on the Company's network; or 2) default to an operator for assistance while using a toll free collect service.

[3] See Section 2.3 of this Tariff for Minimums.

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