

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 9  
Leaf 15  
Revision: 0  
Superseding Revision:

## 9. OPERATOR SERVICES

### 9.3 OPERATOR SERVICES OFFERINGS (Cont'd)

- B. Operator Service (Service provided by CenturyLink Communications, LLC f/k/a Embarq Communications, Inc. d/b/a CenturyLink Communications)

#### 1. Description

Operator Service is available to customers for operator-assisted calls. Access to the Company's Operator can be from either tone-generating and/or rotary-dial telephone instruments and is obtained by dialing one or more of the following dialing methods, depending upon the LEC access arrangements and/or area of origination. When calling from a payphone, hotel, motel, or other transient location, refer to the telephone instrument for dialing instructions.

Customers who are presubscribed to the Company as their Primary Interexchange Carrier may dial "00" to reach a Company operator; or dial "0+ the called telephone number (NPA+ NXX-XXXX)" for long distance calling assistance from equal access (FGD) areas.

Casual Calling customers must dial "101XXXX + 0" to reach a Company operator from Equal Access areas. Direct dialed operator-assisted Casual Calling calls must be dialed as "101XXXX + 0 + NPA + NXX-XXXX". The Casual Calling Per-Call Service Charge as specified in Sections 3 and 5 of this Tariff applies in addition to the applicable Operator Service Call Placement Charge. The operator-assisted Casual Call Calling call will be rated at the Operator Service usage rates.

#### 2. Rates and Charges

The following usage rates will apply to operator handled calls placed within the State of New York for Carrier Identification Code (CIC) Calls placed by customers utilizing these services will be charged their respective usage rates plus the applicable Call Placement Charge(s) or Connection Fee.

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Issued by: Chantel Bosworth

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