

CenturyLink Communications, LLC d/b/a Lumen Technologies Group  
PSC NO. 1 - TELEPHONE  
Interexchange Services  
Effective Date: May 17, 2021

Section 8  
Leaf 14  
Revision: 0  
Superseding Revision:

## **8. CUSTOMER INCENTIVE, DISCOUNT PROGRAMS AND PROMOTIONS**

### **8.5 HEALTH CARE PROVIDERS SUPPORT PROGRAM**

#### **B. Regulations (Cont'd)**

##### **1. Responsibilities of Eligible Health Care Providers**

- a. Rural health care providers and consortia shall participate in a competitive bidding process for all services eligible for reduced rates in accordance with any state and local procurement rules.
- b. Rural health care providers and consortia shall submit requests for services to the program administrator, as designated by the FCC, and follow established procedures.
- c. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
- d. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
- e. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

##### **2. Responsibilities of the Company**

- a. The Company shall offer the rates and charges as specified in C. following, to eligible health care providers to the extent that facilities and services are available and offered in this Tariff.
- b. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.

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