

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 8
Leaf 12
Revision: 0
Superseding Revision:

8. CUSTOMER INCENTIVE, DISCOUNT PROGRAMS AND PROMOTIONS

8.4 HEARING OR SPEECH IMPAIRED PERSONS DISCOUNT (Cont'd)

8.4.4 FAILURE TO OBTAIN SUPPORT

- A. The customer will reimburse the Company if the FCC, SLD or Funding Sources fail to do so or if the FCC, SLD or Funding Sources reclaim any portion of Support sent to the Company on customer's behalf. Customer will not be responsible for Support withdrawn due to the Company's material failure to provide Service.
- B. The Company is not responsible for the customer's compliance with FCC, SLD or Funding Source rules and regulations, the customer's applications for Support, or any decisions or actions by the FCC, SLD or Funding Sources with respect to the customer.
- C. For Service agreements of more than one year, the customer may not terminate the Agreement based solely on its failure to receive Support.

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