

CenturyLink Communications, LLC d/b/a Lumen Technologies Group
PSC NO. 1 - TELEPHONE
Interexchange Services
Effective Date: May 17, 2021

Section 8
Leaf 9
Revision: 0
Superseding Revision:

8. CUSTOMER INCENTIVE, DISCOUNT PROGRAMS AND PROMOTIONS

8.3 SPECIAL SERVICES

The Company provides discounted rates to employees, pensioners, officers, directors or board members and employees, pensioners, officers, directors or board members of affiliates of the Company who subscribe to the Company's services.

8.4 HEARING OR SPEECH IMPAIRED PERSONS DISCOUNT

Unless otherwise specified, a rate reduction will apply on all calls within the state, originating from a certified hearing or speech impaired customer's residential line. The rate reduction will be the application of a 40% discount over the established long distance rates in effect.

8.4.1 SCHOOL AND LIBRARY DISCOUNTS

Pursuant to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

A. General

The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (grades Kindergarten - Twelve) and public libraries, may be eligible for discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of The Company's services and equipment (Service). In addition, these customers may be eligible for state or local corollaries to the E-Rate Program.

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Issued by: Chantel Bosworth

Director-Government Operations
100 CenturyTel Drive, Monroe, LA 71203