

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: September 1, 2021  
Issued in compliance with Order in Case No. 19-E-0735, dated July 15, 2021.

Leaf No. 160.47  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 35. Remote Crediting ("RC") Program

#### G. Account Closure

##### 1. Host Account

- a. The Company shall require an actual meter reading to close an Account pursuant to this Rule.
- b. The Company shall close an account on the earlier of: (a) the first cycle date on which a reading is taken following the requested turn off date, or (b) the date of a special reading, which a Customer may request at the charge specified in General Information Rule 11.7.C.(c).
- c. After the Host Account's final bill is rendered, or at the end of the term of service, the Remote Crediting Host will forfeit any remaining credit in the host bank and shall not be cashed out or transferred.

##### 2. Satellite Account

- a. The Company shall require an actual meter reading to close an account pursuant to this Rule.
- b. The Company shall close an account on the earlier of:
  - i. the first cycle date on which a reading is taken following the requested turn off date, or
  - ii. the date of a special reading, which a Customer may request at the charge specified in General Information Section 11.7.C.(c).
- c. Once the Remote Crediting Satellite has closed their account and the final bill rendered, the banked credits that were remaining on the Remote Crediting Satellite's account shall be transferred back to the Remote Crediting Host Account.
- d. If the Remote Crediting Satellite was participating in multiple Remote Crediting projects, the credits shall be returned to each host in the proportioned percent of installed capacity allocated to that account in each project.
- e. Once remaining credits have been transferred to the Remote Crediting Host of a project, the Company shall not be responsible for any additional refunds or credits owed to the Remote Crediting Satellite Account for that Remote Crediting project.

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Rochester, New York