

PSC NY No. 11--COMMUNICATIONS

Verizon New York Inc.

Section 8
1st Revised Page 1
Superseding Original Page 1

ACCESS SERVICE

8. BILLING AND COLLECTION SERVICES

The Telephone Company will provide the following services:

- (A) Recording Service
- (B) Billing Name and Address Service
- (C) Automatic Number Identification

8.1 Recording Service

The Telephone Company will provide Recording Service in association with the offering of Feature Groups B for 900 Access Service, C and D Switched Access Service for customer messages that can be recorded by Telephone Company provided automatic message accounting equipment. In addition, where the Telephone Company records the customer messages on manual tickets, the Telephone Company will provide Recording Service for the manual tickets and at offices where the Telephone Company provides Feature Group A Switched Access Service and has the ability to record the Feature Group A call detail with automatic message accounting equipment and mark the recorded call detail as Feature Group A call detail for a specific customer, the Telephone Company will provide Recording Service for Feature Group A Switched Access Service.

At the request of the customer, Recording Service will be provided for Feature Group D Switched Access Service on an end office and type of call basis. Type of call means message telecommunications service (MTS) including 700 and 900 Service, calls originating and/or terminating over a WATS access line, and station message detail recording* for MTS and calls originating from a WATS access line. (N)

The Telephone Company will provide Recording Service in its operating territory. The minimum territory for which the Telephone Company will provide Recording Service is all the appropriately equipped offices in a state operating territory for which the customer has ordered Feature Group A, B for 900 service, C or D Switched Access Service. A state operating territory of a particular Telephone Company includes all its LATAs or market areas which are located in the same state including the areas in contiguous states which are assigned to such LATAs or market areas and served by the same Telephone Company.

- * Effective September 8, 2021, Station Message Detail Recording (SMDR) is no longer available to new customers. Moves, additions or changes to subscribers' existing service will not be permitted. (N)
(N)

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