

P.S.C. No. 2 – Water  
SUEZ Water New York Inc.  
Initial Effective Date: December 1, 2021

Leaf No. 128  
Revision: 2  
Superseding Revision: 1

**SERVICE CLASSIFICATION NO. 8 - ALL SERVICE AREAS**  
**Continued**

MISCELLANEOUS SERVICE (Continued)

The Company may Observe the following holidays:

New Years Day	Memorial Day	Veterans Day
Martin Luther King Day	Independence Day	Thanksgiving Day
Presidents Day	Labor Day	Day After Thanksgiving
Good Friday	Columbus Day	Christmas

(f) Late Payment Charge

For customers who receive their bill by physical mail, a late payment charge of 1.5% per month may be applied to all unpaid balances no sooner than 23 days following mailing of the bill, as allowed by 16 NYCRR, Section 14.14.

For customers who receive a bill electronically, a late payment charge to be computed at the rate of 1.5% per month, compounded monthly, may be applied to all unpaid balances no sooner than 20 days from the date payment was due.

These late payment charges are applicable to metered and non-metered Customers in all service classifications. The late payment charge will not be assessed on the total balance due under deferred payment agreements.

(g) Missed Service Appointment Refund / Fee

If the Company misses a service appointment without giving the Customer at least 24 hours notice, then the Customer shall receive a \$25 bill credit.