

Securus Technologies, LLC  
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## 9.0 PREPAID SERVICE

### 9.1 Prepaid Service Available to Inmates

Prepaid Service allows Inmates to either purchase a Prepaid Card or set up a Prepaid Debit Account for calls made by the Inmate User or Authorized User, which may be offered at the discretion of Confinement Facilities. Prepaid Service provides an alternative method to make calls and is designed for those who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Card or in the Prepaid Debit Account and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. Applicable state taxes and fees are included in the rates and charges for the calls made. When the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

Prepaid Service is available 24 hours a day, seven days per week to all terminating locations serviced. Access to telephone service by an Inmate User may be subject to time of day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis. Prepaid Balances are not charged for incomplete calls.