

Securus Technologies, LLC  
PSC No: 1 Communications  
Effective Date: 04/10/2020

Section: 5 Leaf: 2  
Revision: 0  
Superseding Revision:

5.2 Validation of Credit

The Company reserves the right to validate the creditworthiness of End Users through available verification procedures and to establish a maximum predetermined credit amount. Where a requested billing method cannot be validated, the Company may refuse to provide service. Services offered pursuant to this tariff are provided to Inmate Users and Authorized Users of Confinement Facilities, in accordance with institutionally authorized programs. The Company may request that facilities adopt, as part of the institutionally authorized program, terms that enable the Company to collect the charges for all Inmate User or Authorized User calls, including without limitation, the blocking of calls to certain telephone numbers when the amount charged to such telephone number (a) exceeds a predetermined amount or (b) becomes past due.

5.3 Contested Charges

For consideration of any disputed charge, an End User must submit in writing to the Company all call details and basis for any requested adjustment. The Company will promptly investigate and advise the End User as to its findings and disposition.

5.4 Returned Check Charge

A charge of \$20.00, or applicable state returned check charge, whichever is more, may be applied if a check or draft presented for payment of service is not accepted by the institution on which it is written.

5.5 Deposits

The Company does not accept deposits.

5.6 Taxes

All federal, state, and local taxes (e.g. excise tax, gross receipts tax, sales tax, municipal utilities tax) for direct dial or operated assisted calls, except for Prepaid Service, are billed as separate line items and are not included in the quoted rates.

5.7 New York State Universal Service Fund

On August 17, 2012 the NYPSC issued its order in Case 09-M-0527 allowing New York State Universal Service Fund assessments to be flowed through to the End User. The New York State Universal Service Fund Surcharge is charged monthly per account to all end user customers in addition to other monthly rates and charges set forth in the Company's New York Tariff No. 1. If the Company has collected its annually assessed amount prior to the end of the calendar year, as determined by the Fund Administrator, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by NYPSC Order. The New York State Universal Service Fund Surcharge rate will be applied to End Users monthly bills and will appear as a separate line item described as "NY USF Surcharge".

Monthly Rate per Account	0.0567%
--------------------------	---------

Issued By: Michael S. J. Lozich, Sr. Corporate Counsel & Director of Regulatory and Governmental Affairs