

Securus Technologies, LLC  
PSC No: 1 Communications  
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Inmate Operator Assisted Service – An automated system which prompts the call originator and the End User on how to complete a call, without the use of a live operator.

Inmate User – A person incarcerated in a facility serviced by the Company who is authorized by the Confinement Facility to be connected to and utilize the Company's services under the terms and regulations of this tariff.

Jail – A facility of a local, state, or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; or (3) post-conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Local Access and Transport Area (LATA) – The term "Local Access and Transport Area" denotes a geographical area established by the US District Court for the District of Columbia in Civil Action No. 82-0192

Measured Charge – A charge assessed on a per-minute basis in calculating the charges for a completed call. Measured charges are specified as a rate per minute which applies to each minute, with fractional minutes of use counted as one full minute.

Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Pay Telephone – Any pay station instrument through which the Company's services may be accessed.

Prepaid Balance – A balance that is established with an initial payment by an Inmate User or Authorized User for Prepaid Service. Charges are deducted from the Prepaid Balance on a per minute, real time basis.

Prepaid Card – A card issued by the Company which provides the Inmate User or Authorized User with a Prepaid Balance, an Authorization Code and instruction for accessing the Company's services. The Inmate User or Authorized User purchases usage on a set prepaid basis.

Prepaid Debit Account – An account that is established with an initial payment either by an Inmate User or the End User for Prepaid Service. Users are provided with a Prepaid Balance, Authorization Code, and instruction for accessing the Company's services.