

PSC NO: 10 – Electricity
Consolidated Edison Company of New York, Inc.
Initial Effective Date: 07/01/2020

Leaf: 127
Revision: 1
Superseding Revision: 0

GENERAL RULES

17. Special Services Performed by the Company at a Charge - Continued

17.4 Request for Individual Company Records

All requests for Company records by a Customer or its authorized agent pertaining to Customer billing will be charged at the following rates:

- a. There will be no charge for a statement of account covering the most recent two years from the date of the request. The statement will be provided within five business days of the request.
- b. For statements of account going back from two to not more than six years from the date of the request, the charge is \$15.00 per account per year, or part thereof, except when there is a specific billing dispute, as prescribed in the Company's operating procedures. Information provided on statements of accounts will be limited to the Customer's billing dates, meter reading indices, energy usage, bill amounts and payments.
- c. Upon written request from a prospective tenant, the Company will provide, at no cost, the total electric charges incurred at the prospective residential rental premises for the life of the premises, or the preceding two-year period, whichever is shorter. The Company will provide such information to the prospective landlord, or other authorized person, within ten days of receipt of the written request.

Issued by: Robert Hoglund, Senior Vice President & Chief Financial Officer, New York, NY