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PSC NO: 220 ELECTRICITY NIAGARA MOHAWK POWER CORPORATION INITIAL EFFECTIVE DATE: JULY 1, 2020 LEAF: 41 REVISION: 1 SUPERSEDING REVISION: 0

## GENERAL INFORMATION

- 2. HOW SERVICE MAY BE OBTAINED: (continued)
  - 2.1.5 If the Company fails to initiate service within the time required by Rule 2.1.4, the Company shall pay to the applicant the sum of twenty-five dollars (\$25.00) per day for each day that service is not supplied unless the Commission finds that the Company had good cause for not initiating service in the required time.
  - 2.1.6 Upon written request from a prospective tenant, the Company will provide, at no cost, the total electricity charges incurred at the prospective residential rental premises for the life of the premises, or the preceding two-year period, whichever is shorter. The Company will provide such information to the prospective landlord, or other authorized person, within ten days of receipt of the written request.
  - 2.2 Application for Non-Residential Service
    - 2.2.1 Applications for service may be made by ordinary mail, a telephone call or by personal application at one of the Company's business offices. A service application shall be available in every Company business office and shall be provided to every applicant for service for whom the filing of a written application is a prerequisite for providing service.
    - 2.2.2 As a prerequisite to accepting an applicant as a customer, and providing service, the Company may require the applicant to:
      - 2.2.2.1 File a written service application containing information sufficient to establish the applicant's identity and responsibility for the premises as either the owner or occupant. The correct service classification, and who controls access to Company owned meters and other equipment.
      - 2.2.2.2 Comply with the Company's tariff, or any applicable state, city or local laws or ordinances.
      - 2.2.2.3 Fulfill any applicable requirements of Part 98 of 16NYCRR.
      - 2.2.2.4 Make full payment for all amounts due and payable which are not either the subject of a pending billing dispute or an existing deferred payment agreement that is in good standing, including:
        - 2.2.2.4.1 Service provided and billed in the applicant's name or for which the applicant is legally responsible.
        - 2.2.2.4.2 Other tariff fees, charges or penalties.