

PSC NO: 4 TELEPHONE  
Citizens Telecommunications Company of New York, Inc.  
d/b/a Frontier Communications of New York  
Effective Date: February 19, 2020

Section: 6 Leaf: 1  
Revision: 9  
Superseding Revision: 8

## SECTION 6 – MISCELLANEOUS SERVICES

### A. LIFELINE TELEPHONE SERVICE

#### 1. Description

##### a. Federal Lifeline Discounted Service

The Lifeline program helps to offset some of the costs for broadband and/or voice services to eligible residential subscribers. Depending upon the type of service, the federal program offers a discount of \$7.25 for voice-only subscribers and \$9.25 for broadband service or a bundled service that includes broadband service. To be eligible for the broadband service discount, the broadband speed subscribed to by the customer must be consistent with federally mandated minimum broadband service standards. If the broadband contained in the bundle does not meet the federally mandated minimum service standards, the bundle would be eligible for the voice-only discount.

For voice-only Lifeline subscribers, a flat-rate federal discount of \$7.25, consisting of a reduction of the Federal Subscriber Line Charge and a reduction in the monthly rate for local exchange telephone service will be applied. Customers may choose any type or grade of local telephone service, including bundled voice services that are normally offered by the Company.

In addition to the federal discount of \$7.25, each Lifeline voice-only subscriber eligible to receive federal Lifeline support will also receive an additional NY State discount of \$2.00. Those lifeline subscribers eligible only under the New York State Lifeline Discounted Service are not eligible to receive this additional discount. The discount is located on Addenda 1.

##### b. Additional Lifeline Discount

This service provides the discount as outlined in A.1.a. above and may provide an additional discount equal to the serving company's increase in residential basic local exchange service, as authorized by the NYS Department of Public Service in Case No. 07-C-0349, released March 4, 2008, whereby the NY Commission authorized certain companies to increase basic local service rates up to \$2.00 per year. The discount is located on Addenda 1.

##### c. New York State Lifeline Discounted Service

This service provides a state discount of up to \$9.25 for local exchange telephone service. State only qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company. This service is only available to customers that do not qualify under the federal Lifeline program. State qualifications do apply. The discount is located on Addenda 1.

(M) Material relocated to Leaf: 2 and Addenda 1.

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