

PSC No. 5 - WATER**LEAF NO.: 42****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 3****INITIAL EFFECTIVE DATE: MAY 1, 2020****SUPERSEDING REVISION: 2**

Issued in compliance with Commission Order issued February 6, 2020 in Case 16-W-0259

VII. INSTALLATION OF SERVICES (CONTINUED)

- 2.3. on any replacement of any existing service over sixty (60) feet in length.
- 2.4. For a customer who has failed to provide access to the meter, as described in paragraph 2.1 or 2.2, and who has accumulated six consecutive months of estimated bills as described in Leaf 20 Subsection F, the Company will issue the first of up to three notices requiring the installation of a meter pit. Each notice will include the Company's direction to the customer to install the meter pit within thirty (30) days of receipt of the notice. If the customer has not installed the meter pit within thirty (30) days after the issuance of the third notice provided in accordance with this Section and with Leaf 20 Subsection F, the Company will undertake to install the meter pit and bill the customer for the cost of the installation. Once either the customer or the Company has installed the meter pit, the accrual of No Access Fees will be terminated. For a customer who replaced an existing service over sixty feet in length (according to paragraph 2.3 above) and failed to install a meter pit within 60 days of being notified by the Company to do so, the Company will issue three notices as described in this section. If the customer has not installed a meter pit within 30 days of the issuance of the third notice, the Company will install the pit and bill the customer for the cost of installation. The installation cost for meter pits installed by the Company according to paragraphs 2.1 - 2.4 will not exceed \$1,360.00.
3. The installation and maintenance of meter pits are the responsibility of customers, including all residential and all non-residential customers.
4. Stops or ball valves of standard make are required immediately before and after each meter. These materials shall be NSF approved. The customer (whether residential or non-residential) is responsible for the installation and maintenance of the stops or ball valves.
5. Lead must not be used to make connections between the Company stop and the meter.
6. Meter Installations, Removals and Seals
 - 6.1. The Company will install and remove meters from the customer's premises without cost to the customer except in cases where service is discontinued for nonpayment of bills.
 - 6.2. The meter and couplings will be sealed by the Company and the seals must remain intact. Prosecution will follow if the seals are tampered with or broken.
 - 6.3. When a meter is installed, water will be turned on to the stop or valve on the inlet side of the meter and a tag attached to the stop or valve with information concerning instructions to continue water supply to the premises.
 - 6.4. Upon placing or replacing a meter in service, unless the register is set at zero, the Company will securely attach a tag stamped with figures indicating the date and the meter dial reading at time of setting.
 - 6.5. When removing a meter, the consumer will be given the reading and will be given the opportunity to read the meter if so desired. The Company shall afford the customer an opportunity to verify the final reading of any water meter removed from the premises.
7. **AMI Meter Opt-Out** - Residential customers who have, or are scheduled to have, automated meters installed by the Company on their premises may elect to opt out of an Automated Meter Reading equipped meter ("AMR meter") or an Advanced Metering Infrastructure equipped meter ("AMI meter") and, thereby, have their meters read manually, by completing an automated-meter opt-out

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Cancelled by supplement No. 14 effective 04/01/2023