

**PSC No. 5 - WATER****LEAF NO.: 42.1****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 0****INITIAL EFFECTIVE DATE: MAY 1, 2020****SUPERSEDING REVISION:**

Issued in compliance with Commission Order issued February 6, 2020 in Case 16-W-0259

**VII. INSTALLATION OF SERVICES (CONTINUED)**

form. Information on how to opt out of AMR/AMI metering, including forms, can be found on the Company's website at [www.nyamwater.com/AMI](http://www.nyamwater.com/AMI).

Customers who opt out of AMR or AMI metering will be subject to the following provisions:

Notice – The Company has a plan to replace non-AMI meters, including AMR meters, with AMI meters throughout its service area. At least 30 days in advance of the planned AMI meter installation at the Customer's premises, the Company will notify the Customer of the forthcoming meter installation and ability to opt out. In the event the Company replaces a non-AMI meter with an AMI meter and does not provide advance notice (e.g., replacement of a broken meter), the Company will notify the Customer of the AMI meter installation and ability to opt out. Customers who opt out of AMI metering within 30 days of such notice will not be subject to a meter change-out fee, but will be subject to a monthly manual meter reading fee.

- 7.1. Change Out Fee – A one-time change out fee of \$35.22 per meter will apply for a Customer who requests removal of the remote communications capability of an AMR or AMI meter, except as described in "Notice" above. If an AMR or AMI meter was previously installed and the Customer opts-out of such metering, the Customer must pay \$35.22 one-time for the meter change-out. (i.e., removal of the AMR or AMI remote communications capability).
- 7.2. Manual Meter Reading Fee – If the Customer opts out of AMR or AMI metering or refuses to permit the Company to install such remote communication device, the Company will attempt to read the meter manually and render bills monthly. The monthly bill will contain an optout fee of \$13.21.

Access to Premises – If a Customer opts out of AMR or AMI metering, as applicable, or refuses to permit installation of such metering, or refuses to permit installation of a non-AMI meter and, thereafter, the Company has no access to the meter on six consecutive meter reading dates, the Customer or access controller will be required to provide the Company with access to install, or re-install, a meter at the Company's discretion. Section VI, Subsection F, "No Access Procedure" will apply. As an alternative, where practicable, a Customer, at Customer expense, can furnish, install, and maintain the facilities necessary to accept outdoor metering.

**I. Building Taps**

1. No person except authorized agents of the Company will be allowed to tap the mains or insert corporation stops therein or operate any Company-owned valves.
2. A Company stop and service pipe are required for each building facing a street.

Issued by: Lynda B. DiMenna, President, 60 Brooklyn Avenue, Merrick, New York 11566

Cancelled by supplement No. 14 effective 04/01/2023