

**XO Communications Services, LLC**

New York PSC – Tariff No. 4 - Telephone

Effective Date: May 8, 2020

Leaf 367

Revision: 3

Superseding Revision: 2

**LOCAL EXCHANGE SERVICES**

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**Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.**

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(N)**9.0 CATEGORY 2 SPECIAL SERVICES AND PROGRAMS****9.1 LIFELINE TELEPHONE SERVICE****9.1.1 Lifeline Telephone Service Options****9.1.1.1 Basic Lifeline Service**

This low priced individual message rate service provides a full waiver of the federal subscriber line charge. There is no monthly allowance for local calls. Primary area and Home Region calls are untimed. Extended area calls (where available) are timed.

**9.1.2 Eligibility**

This service is restricted to low income Customers. To qualify for Lifeline service a Customer must be income eligible for benefits from any one of the following Entitlement Programs administered by the New York State Department of Social Services:

Aid to Families with Dependent Children (AFDC)  
Food Stamps  
Home Energy Assistance Program (HEAP)  
Home Relief  
Medicaid  
Supplemental Security Income (SSI)

The applicant must provide proof to the Company that he or she is certified as income eligible to receive one or more of the above benefits. After initial contact the Customer is sent an application form to be completed by the Customer or authorized representative of the Customer, as designated by the New York State Department of Social Services and identified as so authorized on the Customer's card for any of the above benefits.

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**Issued by: Kelly Faul – Senior Manager, Government Relations, Ashburn, VA**