PSC NO: 1 GAS LEAF:18 COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION:2 INITIAL EFFECTIVE DATE: 07/01/20 SUPERSEDING REVISION:0 STAMPS:

## GENERAL INFORMATION

## II. Rules and Regulations (continued):

2--How Service May be Obtained:

- A. General Provisions.
- .1 Applications and Denials:
  - .1.1 Residential: A residential service application may be oral or written. The Company shall be obligated to provide service when an applicant provides his or her name, address, telephone number and address of prior account (if any) or prior account number (if any). The Company may require an applicant to complete a written application upon the form furnished by the Company if:
- .1.1.1 There are arrears at the premises to be served and service was terminated for non-payment or is subject to a final notice of termination; or
  - .1.1.2 There is evidence of meter tampering or theft of service; or
  - .1.1.3 The meter has advanced and there is no customer of record; or
- .1.1.4 The application is made by a third party on behalf of the person(s) who would receive service; or
- .1.1.5 Service is furnished from a main installed under the terms of a main extension plan.
- .1.1.6 Whenever a written application for residential service is required, the Company shall so notify the applicant as soon as practicable after the request for service is made, and in no event more than two business days after such request, and shall state the basis for requiring written application. A written application may require the submission of information required in an oral application and reasonable proof of the applicant's identity and responsibility for service at the premises to be served. A written application containing the required information shall be deemed completed when received by the Company.
- .1.1.7 Upon written request from a prospective tenant or lessee, the Company will provide, at no cost, the total electricity charges incurred at the prospective residential rental premises for the life of the premises, or the preceding two-year period, whichever is shorter. Prior to the commencement of the tenancy or execution of a lease, the Company will provide such information to the landlord or lessor and to the prospective tenant, or other authorized person, within ten days of receipt of the written request.
- .1.2 Non-residential applicants shall file with the Company a written application for gas service upon the form furnished by the Company for the class of gas service desired.

Issued by: David B. Doxsee, Vice President, Hicksville, NY