

Intrado Communications, LLC
New York P.S.C. No. 2
Effective Date: 05/05/2020

Leaf: 102
Revision:
Superseding revision:

LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 8 – SPECIAL ARRANGEMENTS, (CONT'D.)

8.9 New York Relay Service

8.9.1 General

The Company will provide access to a telephone relay center for New York Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired Customers to use.

8.9.2 Regulations

- A. Only intrastate calls can be completed using the New York Relay Service under the terms and conditions of this tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within New York State. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

Cancelled effective 03/02/2024.

Issued by: Tariff Manager, 3200 W. Pleasant Run Road, Suite 300, Lancaster TX 75146