

Intrado Communications, LLC
New York P.S.C. No. 2
Effective Date: 05/05/2020

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Revision:
Superseding revision:

LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 8 – SPECIAL ARRANGEMENTS, (CONT'D.)

8.6 Special Equipment for the Hearing of Speech Impaired Customer

- 8.6.1 As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a Customer certified as hearing or speech impaired.
- 8.6.2 A Customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.
- 8.6.3 The Company will make every reasonable effort to locate and obtain equipment for a certified Customer.
- 8.6.4 The Customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 8.6.5 The Company will also advise the Customer who requests this equipment of the applicable terms for purchase.

Cancelled effective 03/02/2024.

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