

Intrado Communications, LLC
New York P.S.C. No. 2
Effective Date: 05/05/2020

Leaf: 85
Revision:
Superseding revision:

LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 7 –RATES AND CHARGES FOR INTRASTATE LONG DISTANCE, (CONT'D.)

7.3 Miscellaneous Long Distance Services, (Cont'd.)

7.3.1 Intrado Communications, LLC Calling Card Service, (Cont'd.)

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| A. | BCC Service
BCC Charge | \$0.60 |
| B. | Directory Assistance
Per requested number | \$0.65 |

7.4 Exemptions and Special Rates

7.4.1 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

7.4.2 Directory Assistance for Handicapped Persons

There is no charge for Directory Assistance for the first 50 calls in a monthly billing period from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

7.4.3 Exemptions and Special Rates

A. Discounts for Telecommunications Relay Service

For intrastate toll calls received from the telecommunications relay service, there will be a 50 percent discount off the applicable rate for a voice non relay call except that where either the calling or called party indicates that either party is both bearing and visually impaired, the call will be discounted 60 percent off the applicable rate for a voice non relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

Cancelled effective 03/02/2024.