Intrado Communications, LLC New York P.S.C. No. 2 Effective Date: 05/05/2020 Leaf: 71 Revision: Superseding revision:

LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 – DESCRIPTION OF INTRASTATE LONG DISTANCE SERVICES, (CONT'D.)

5.5 Intrado Communications, LLC Long Distance Service (LDS), (Cont'd.)

5.5.2 Commitment Levels and Term Plans

LDS is available on a month to month basis or on an optional 1, 2, or 3 year term plan. Discounts off the base rates are available to the Customer according to the commitment level and term plan selected by the Customer. The commitment level is calculated from the monthly total usage generated from the following Company products: shared and dedicated domestic and interstate and intrastate outbound and inbound service, intraLATA, and calling card. Charges such as taxes, late payment fees or other service nonrecurring and monthly recurring charges will not be included in the total usage amount calculation.

Should the Customer's actual usage fall below the monthly minimum usage commitment, the Customer is required to pay the Company a fee equal to the difference between the Customer's discounted rate and the higher rate associated with the lower volume.

A Customer who terminates a term plan in the 1st Year prior to the terms expiration will be required to pay in one lump sum an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus ail amount equal to any promotional credit, or discount, or waiver, lf applicable, that was provided to the Customer.

A Customer who terminates a term plan in the 2nd or 3rd year prior to the term's expiration will be required to pay 35% an amount equaling the selected monthly commitment level times the number of months remaining in the term, plus ail amount equal to any promotional credit, or discount, or waiver, if applicable, that was provided to the Customer.

Cancelled effective 03/02/2024.