

Intrado Communications, LLC
New York P.S.C. No. 2
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LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 3 – GENERAL RULES AND REGULATIONS, (CONT'D.)

3.9 Termination of Service, (Cont'd.)

3.9.2 Exceptions to Termination

Service shall not be terminated for:

- A. Nonpayment of bills rendered for charges other than service or deposits requested in connection with service;
- B. Nonpayment for service for which a bill has not been rendered;
- C. Nonpayment for service which have not been rendered;
- D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures are in accordance with the Public Service Commission Rules and Regulations contained in Part 609 of 16 NYCRR.

Service may be terminated for nonpayment of the undisputed portion of a disputed bill if the Customer does not pay the undisputed portion after being asked to do so.