Intrado Communications, LLC New York P.S.C. No. 2 Effective Date: 05/05/2020 Leaf: 10 Revision: Superseding revision:

LOCAL EXCHANGE AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 1 - EXPLANATION OF TERMS, (CONT'D.)

HOSPITAL - An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

HOTEL - An establishment offering lodging with or without meals to the general public on a day-to-day basis.

INCOMPLETE - Any call where voice transmission between the calling and called station is not established.

JOINT USER - A person, firm, or corporation which uses the telephone service of a Customer.

LATA - Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside this area ("interLATA") service is provided by long distance companies.

LOCAL CALL - A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA - The area, consisting of one or more Central Office districts, within which a subscriber for Exchange Service may make telephone calls without a toll charge.

LOCAL SERVICE - Telephone Exchange Service within a local calling area.

MESSAGE - A completed telephone call by a Customer or User.

PBX - A private branch Exchange.

PREMISES - The space occupied by an individual Customer in a building, in adjoining buildings occupied entirely by that Customer, or on contiguous property occupied by the Customer separated only by a public thoroughfare, a railroad right of way, or a natural barrier.

RATE CENTER - A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD - The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

Cancelled effective 03/02/2024.