

PSC NO: 7 - TELEPHONE  
Sprint Communications Company L.P.  
Effective Date: 07/09/20

Leaf: 7  
Revision: 3  
Superseding Revision: 2

## TELECOMMUNICATIONS RELAY SERVICE

### 1. GENERAL (Continued)

**Cost and Charges:** There is no cost to the user of the NYRS for the service itself, separate and apart from normal toll or message unit charges, which are the responsibility of the user. Costs for the TRS service are paid for by the Local and Long Distance Carriers in NYS. Calls made via the NYRS are charged to the TRS caller at the same rates encountered as if the call were direct dialed from the caller's home or business phone, without the use of Relay Services. Applicable message unit or toll charges normally encountered on a direct dialed call will be billed to a caller placing the call via Relay.

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Per the FCC standard for Equal Access to Interexchange Carriers 47 C.F.R. § 64.604(b)(3) In Aug. 2016, FCC issued a waiver of long distance COC and billing options for wireline relay providers who choose not to pass any charges to the end user (<https://docs.fcc.gov/public/attachments/DA-19-789A1.pdf>). The FCC extended these waivers until Aug. 2020, or the effective date of an FCC decision on continued application of the waiver.

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#### 1.1 Caption Service

New York Relay Captioned Telephone Service is an enhanced Voice Carry Over (VCO) service that provides both audio and text captioning of the second party's telephone conversation. Captioned Telephone Service is intended for users who are Deaf or Hard of Hearing and able to communicate verbally. It requires a special Captioned Phone to utilize the service. The requirements for Captioned Telephone Service will meet all existing FCC requirements for this service. However, many existing Tariff requirements for other traditional Relay services are not applicable to Captioned Telephone Service and have been waived by the FCC.

Issued in Compliance with order in 12-C-0257, dated December 19, 2012

Issued by: State Tariffs, Overland Park, Kansas