
PSC NO: 7 - TELEPHONE
Sprint Communications Company L.P.
Effective Date: 07/09/20

Leaf: 7.1
Revision: 2
Superseding Revision: 1

TELECOMMUNICATIONS RELAY SERVICE

1. GENERAL (Continued)

1.1 Caption Service (Continued)

This Captioned Telephone Service will be known as New York Relay Captioned Telephone Service ("CTS"). This initial service requires a CapTel Telephone set in order to access the service. To the extent that other competitive captioned telephone services become available, this tariff will be modified to include them. Using the CapTel Telephone the user simply picks up the receiver and dials the number they want to call. While they are dialing, the CapTel Captioned Phone automatically connects to the Captioned Telephone Call Center which are located in Wisconsin, Texas, Florida, Ohio, New York, and South Carolina. The dialed number is transmitted through the Call Center and when the called party answers, the call center remains on the line and transcribes the called party's conversation into captions that appear on the caller's CapTel telephone. The CTS call appears like a standard telephone call to the called party; there is no interaction with the Call Center. Both parties speak directly to the other. (T)

The term for the provision of captioned telephone service began on January 1, 2007 and will continue on July 1, 2022, after which the service will be coterminous with the New York Relay contract, unless earlier terminated by the TAFNY or Sprint in accordance with the termination provisions contained in the basic contract. This service is being considered as part of the traditional relay service being offered by the New York Relay. (T)

Issued in Compliance with order in 12-C-0257, dated December 19, 2012

Issued by: State Tariffs, Overland Park, Kansas
