

PSC NO: 7 - TELEPHONE
Sprint Communications Company L.P.
Initial Effective Date: 07/09/20

Leaf: 26
Revision: 1
Superseding Revision: 0

TELECOMMUNICATIONS RELAY SERVICE

4. TRS TECHNICAL OPERATION REQUIREMENTS (Continued)

4.11 Equipment

The TRSP furnishes all necessary telecommunications equipment and software necessary to facilitate a telephone conversation between the voice telephone callers and a non-voice telephone caller who uses a text telephone (TTY) or Personal Computer (PC) in place of a telephone. The transmission circuits meet or exceed FCC inter-exchange performance standards for circuit loss and noise. Telecommunications equipment including CA terminals are capable of receiving and transmitting in both Baudot and ASCII codes, with Baudot as the primary setting and are able to access and be accessed by computers of up to standard baud rates via ASCII codes. Standard Baudot or Turbo Baudot are both accepted by the TRSC. The TRSC is capable of automatically identifying incoming Text Telephone signals as Baudot, ASCII, or voice. Speech to Text automation may be used as part of this tariff offering.

4.12 Automatic Number Identification (ANI) and II Codes

The TRSP provides that ANI and Class of Service identification such as ii digits (for Coin, Inmate, or Hotel/Motel) is seen by the CA on all incoming calls.

4.13 Facilities and Network Completions

TRS operates every day, 24 hours a day. TRS has redundant features functionally equivalent to the equipment in normal central offices, including uninterruptible power for emergency use. Adequate network facilities are provided for TRS so that with the projected call volume, the probability of a busy response due to network congestion is functionally equivalent to what a voice caller would experience using the voice telephone network. Current standards allow for network blockage of not more than one call in 100 [PO1 in the Poisson Probability Table].

4.14 VCO, HCO, 2 Line, Braille, Spanish, Speech to Speech

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The TRS provider shall provide these required specialty Relay services.

Issued in Compliance with order in Case 03-C-1647, dated January 20, 2004

Issued by: State Tariffs, Overland Park, Kansas

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