Global Tel*Link Corporation PSC No. 3 - Telephone Effective Date: 07/16/2020 Leaf: 8 Revision: 0 Superseding Revision:

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

Global Tel* Link Corporation's services and facilities are furnished to Correctional Institutions in New York for communications originated by inmates of the Institutions. GTL, through its call processing equipment, only provides automated collect, prepaid and debit inmate calling services. This tariff encompasses only those services provided between locations within the state of New York. The Company's services and facilities are available twenty-four (24) hours per day, seven (7) days per week, subject to restrictions and limitations of service imposed by the Correctional Institution.

The Company installs, operates, and maintains the communications services provided here in under for Inmates in accordance with the terms and conditions set forth under this tariff and through contract with the Institution. The Company may act as the Correctional Institution's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Institution, to allow connection of an Institution's location to the Company's network. The Institution shall be responsible for all charges due for such service arrangement.

2.2 Use of Service

Services are provided under this tariff to Correctional Institutions and may be used by authorized inmates of Institutions for any lawful purpose for which the service is technically suited, subject to such limitations or restrictions established by the Institution.