

Global Tel*Link Corporation
PSC No. 3 - Telephone
Effective Date: 07/16/2020

Leaf: 20
Revision: 0
Superseding Revision:

SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.13 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

2.14 Automated Operator Services

A. Carrier Identification

GTL will identify itself to the end user at the time the end user accesses its services.

B. Rate Information

Upon request, GTL will quote all rates and charges for its services to the user of its services.

C. Notice

When GTL provides its automated operator assisted calling to the public or transient end users (not including service provided to inmates of correctional institutions), it will cause a notice to be posted in plain view at each telephone location which automatically accesses GTL's network. The notice shall include the following information:

- (1) GTL's name and address;
- (2) a telephone number for bill and service dispute information;
- (3) clear and specific instructions informing the end user how to access the local exchange telephone company operator as an alternative available to the end user; and
- (4) notice concerning any and all amounts to be billed by GTL on behalf of any host location or third party which will appear on GTL's bill for services rendered.

D. Exclusive Agreements

Except for the provision of service to inmates of correctional institutions, GTL will not take any action or enter into any arrangement which restricts end user selection among competing interexchange telephone corporations or which restricts end user access to competing providers of intrastate operator assisted communications services. GTL will not pay any commission or other compensation to any entity which GTL knows to be engaged in such action or arrangement.