

P.S.C. No. 2 – Water
SUEZ Water New York Inc.
Initial Effective Date: October 1, 2020

Leaf No. 128
Revision: 1
Superseding Revision: 0

SERVICE CLASSIFICATION NO. 8 - ALL SERVICE AREAS
Continued

MISCELLANEOUS SERVICE (Continued)

The Company may Observe the following holidays:

New Years Day	Memorial Day	Veterans Day
Martin Luther King Day	Independence Day	Thanksgiving Day
Presidents Day	Labor Day	Day After Thanksgiving
Good Friday	Columbus Day	Christmas

(f) Late Payment Charge

A late payment charge of 1.5% per month may be applied to all unpaid balances no sooner than 23 days following mailing of the bill, as allowed by 16 NYCRR, Section 11.5 (a). This late payment charge is applicable to metered and non-metered Customers in all service classifications. The late payment charge will not be assessed on the total balance due under deferred payment agreements.

(g) Missed Service Appointment Refund / Fee

If the Company misses a service appointment without giving the Customer at least 24 hours notice, then the Customer shall receive a \$25 bill credit.