

P.S.C. No. 2 – Water
SUEZ Water New York Inc.
Initial Effective Date: August 1, 2020

Leaf No. 44
Revision: 0
Superseding Revision:

15. TERMINATION PROCEDURES – NON-RESIDENTIAL CUSTOMERS:

15.1 Physical Termination of Service

No discontinuance of the supply of water for non-payment of bills rendered for service or failure to post a required deposit will be made until:

A. At least fifteen days after written notice has been served personally upon the proper person or persons as hereinafter defined, or

B. At least eighteen days after mailing written notice in post-paid wrapper to the address of such person or person, or

C. At least fifteen days after the proper person or persons has either signed for or refused a registered letter containing written notice mailed to the address of such proper person or persons.

D. The term “Proper Person” means (a) either the owner of the premises where service is rendered, or in lieu thereof, the person, firm or corporation to whom or which the last preceding bill has been rendered and from whom or which the Company has received payment therefor, and (b) the superintendent or other person in charge of the building or premises where service is rendered, if it can be readily ascertained that there is such superintendent or other person in charge.

E. The term “address of such proper person or persons” as that term relates to the persons indicated in Section 533.1 (d) (1) of Subchapter C of Chapter V of 16 NYCRR, means the address where service is rendered, except that if the proper person has specified to the Company in writing an alternative address for billing purposes, such term shall refer to such alternate address.

15.2 Final Termination Notice

Every notice indicating discontinuance of service shall provide the information required by and be in the form prescribed by 16 NYCRR S.533.

15.3 Posting of Accounts

A. The Company will not discontinue service for non-payment of bills rendered or for failure to post a required deposit unless:

1. It has verified that payment has not been received at the office of the Company, or at any office of an authorized Collection Agent through the end of the notice period required by this part; and