

P.S.C. No. 2 – Water
SUEZ Water New York Inc.
Initial Effective Date: August 1, 2020

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Revision: 0
Superseding Revision:

4.7 Automatic Meter Reading Devices

A. Customer shall provide a place acceptable to the Company for the location of any automatic meter reading equipment. All automatic meter reading equipment installed on Customer's premises by the Company shall be and remain the sole property of the Company and shall be maintained by the Company insofar as ordinary wear and tear is concerned. The Customer will be responsible for the cost of repair due to external damage.

4.8 Alternatives to Remote Meter Readings

A. For those Customers who do not have automatic meter reading capabilities, a Customer, except for those applying for new service installations, may arrange for any of the following alternatives in order to enable the Company to obtain an actual meter reading

1. Call-In Readings.

When the meter reader cannot gain access to the meter, the Customer may receive a "service" card from the Company, wherein the Customer is instructed in the procedure for providing a read to the Company.

2. Outside Meter Housing

In instances where the Company has not already required an outdoor meter housing in accordance with Section 4.2 hereof, the Customer may arrange for the installation of an outside meter housing at the Customers expense, , subject to the Company's inspection and approval and the provisions of 4.2 hereof.

3. The Customer may also make any other arrangements that are acceptable to the Company in order to enable the Company to regularly obtain an actual meter reading.

B. As an interim alternative, pending the implementation of one of the foregoing options, the Customer may arrange for a special appointment at a mutually convenient time during business hours on a given business day for a meter reading.

5. PAYMENT FOR METERED WATER SERVICE

5.1 Bills Based on Meter Reading

The reading of a duly installed meter showing the amount of water passing through it shall be used for all metered billing purposes except where it appears that the meter has ceased to register or has registered inaccurately.