

P.S.C. No. 2 – Water  
SUEZ Water New York Inc.  
Initial Effective Date: August 1, 2020

Leaf No. 35  
Revision: 0  
Superseding Revision:

However, extension of pipe line facilities is not normally made when the ground in which such pipes and connections are required to be laid, shall be frozen or shall otherwise present serious obstacles to laying the same.

B. A Customer moving within the service territory of the Company and requesting service within 60 calendar days of the closing of the Customer's prior account is eligible to receive service at the new location, in accordance with this paragraph, and such service will be considered a continuation of service in all respects, with any existing payment agreement honored; provided, however, that such Customer's prior service had not been terminated for nonpayment at the time of such request.

#### 9.2 Extensions – Non-Residential Customers

The Company shall make reasonable efforts to provide service as soon as practicable under all the circumstances, but the Company shall not be held liable for failure to provide service for reasons beyond its control, including those for which it may delay an extension for residential service.

### 10. DISCONTINUANCE AND RECONNECTION OF SERVICE - RESIDENTIAL CUSTOMERS:

#### 10.1 Reasons for Termination

The Company may discontinue water service for any one of the following reasons, provided advance final notice has been given in accordance with 16 NYCRR § 14.4:

A. Failure to pay any tariff charges that reflect service used during the preceding 12 months, for which a written bill has been given.

B. Failure to pay any tariff charges that reflect service used before the preceding 12 months, for which a written bill has been sent, in any of the following situations.

1. There was a billing dispute during the preceding 12 months.

2. There was an excusable utility delay.

3. The Customer's culpable conduct caused or contributed to the delay in billing.

4. The changes are necessary to adjust estimated bills.

(C) Failure to pay amounts due under a payment agreement.

(D) Failure to pay, or agree in writing to pay, equipment and installation charges relating to the initiation of service.

(E) Failure to pay a required deposit in accordance with the Company's Tariff.

Cancelled by supplement No. 6 effective 01/23/2023