

P.S.C. No. 2 – Water  
SUEZ Water New York Inc.  
Initial Effective Date: August 1, 2020

Leaf No. 11  
Revision: 0  
Superseding Revision:

## 2. APPLICATION FOR WATER SERVICE

### 2.1 Application for Service

#### A. Residential Service

1. An application for residential service may be oral or written. An oral application for service shall be deemed completed when the Applicant provides his or her name, address, telephone number and address of prior account (if any) or prior account number (if any) and answers questions relevant to identifying the Applicant's use of water on the premises. The Company may require an Applicant to complete a written application (for the applicable service classification) if:

(a) service to the prior Customer at the premises to be served was terminated for nonpayment within the prior 12 months or is subject to a final notice of termination; or

(b) there is evidence of meter tampering or theft of service; or

(c) the meter has advanced and there is no Customer of record; or

(d) the application is made by a third party on behalf of the person(s) who would receive service; or

(e) the service does not supply a single family dwelling or individually metered apartment.

A written application may require the submission of information required in an oral application and reasonable proof of the Applicant's identity and responsibility for service at the premises to be served. A written application containing the required information shall be deemed complete when received by the Company.

When accepted by the Company, the application, whether written or verbal, and the terms and conditions of this schedule, as permitted to be modified from time-to-time by the Public Service Commission, shall constitute the contract between the Customer and the Company and shall bind and inure to the benefit of the heirs, executors, administrator's successors, or assigns, as the case may be, of the respective parties thereto.

A Customer of record, for whom the Company is unable to locate a written application but who has made payments for bills rendered by the Company for service rendered, shall be presumed to have made oral application for service.

2. As a condition of providing service, the Company may require an Applicant to: