

PSC NO: 214 ELECTRICITY  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: SEPTEMBER 1, 2020  
STAMPS:

LEAF: 20.1  
REVISION: 1  
SUPERSEDING REVISION: 0

SERVICE CLASSIFICATION NO. 1 (Continued)

A. Billing Discrepancies

1. Billing Discrepancy Notification  
Reference General Information, Section IV.
2. Customer Records  
Reference General Information, Section IV.
3. Adjustment of Previous Bills  
Reference General Information, Section IV.
4. Backbilling  
Reference General Information, Section IV.

**TERM:**

Reference General Information, Section IV.

A. Overhead Service

Term for overhead supplied service utilizing applicable facilities shall be a minimum of three (3) years.

B. Underground Service

Term for underground supplied service utilizing applicable facilities shall be a minimum of four (4) years.