

PSC No. 5 - WATER**LEAF NO.: 18****COMPANY: NEW YORK AMERICAN WATER COMPANY, INC.****REVISION: 3****INITIAL EFFECTIVE DATE: FEBRUARY 1, 2021****SUPERSEDING REVISION: 2**

Issued in compliance with Commission Order issued February 6, 2020 in Case 16-W-0259

VI. BILLING, METER READING, NOTIFICATION AND TERMINATION FOR RESIDENTIAL AND NON-RESIDENTIAL GENERAL USE WATER

See Section II, Definitions, beginning at Leaf No. 6 for the definition of terms used in this section.

A. Bills Payable**1. Billing**

1.1. All bills are payable in accordance with the terms of the applicable service classification.

1.2. Service Classifications 1 and 2 – Service Areas 1 and 2

A month is defined in the respective service classification as any period consisting of not less than twenty-eight (28) consecutive days nor more than thirty-two (32) consecutive days. In the event a bill is for a period of longer than 32 days or shorter than 28 days, and for a new service or a service termination, the charges will be prorated on a per-day basis formula.

1.3. Meters will be read and bills will be rendered monthly or quarterly, and bills are due when rendered and are payable at the office (by mail or the lock box Custodian) of the Company or to any authorized collector. Volumetric (or usage) charges specified in the various Rate Schedules are stated on a monthly basis.

1.4. Bills for all meter reading periods affected by a change in rates will be prorated.

B. Late Payment Charge

1. Bills are due upon presentation. Bills shall be deemed presented when delivered to the customer personally or when mailed to the customer at the premises supplied, or at the last known address of the customer, or when left at either address or any mailing address provided. After the bill is presented, failure to receive such bill from the Company will not entitle the customer to any delay in the settlement of the customer's account nor to any extension of the date after which the late payment charge becomes applicable.

2. The late payment charge becomes due unless all arrears for service are paid. A request by the customer for adjustment of bills or any other complaint does not extend the due date of the undisputed portion of current bills.

3. A late payment charge at the rate of one and one half percent (1-1/2%) per month will be applied to the accounts of all customers taking service under Service Classification Nos. 1, 2, 3 4, 5, 6, and 7. Under said classifications, the charge will be applied to all arrears, and unpaid late payment charge amounts, which are not received by the Company on or before a date specified on the bill. The date so specified shall not be less than 20 days after the first day of each billing.

Issued by: Lynda B. DiMenna, President, 60 Brooklyn Avenue, Merrick, New York 11566

Cancelled by supplement No. 14 effective 04/01/2023